



USER GUIDE

Firmware Version: 2.1

Last updated on Jan 16, 2025

MODULAR

CX935

BLUETOOTH® HELMET

SENA



The firmware version 2.1 indicates that this manual is applicable to all firmware updates within the version 2.1 series.

RIDE CONNECTED

Meet the evolution of world-class design and integrated intercom engineering. The Castle X® CX935 Modular Bluetooth® Motorcycle Helmet adapts to all riding conditions with easy access controls providing seamless integration with Sena's proven OUTRUSH R audio Bluetooth® system.



Bluetooth® 5.1



Intercom range: 0.6 mi (900 m)



Four-Way Intercom



Audio Multitasking™



Audio Source Priority



Advanced Noise Control™

GETTING STARTED

1. Update this product for free with the latest firmware to fully enjoy the new advanced features built into this product. Visit **sena.com** to see how to update your product.
2. Users can follow Sena on Facebook, Instagram, X and YouTube to receive the most up to date information on products, helpful tips and all other announcements regarding Sena products.

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SENA Technologies, Inc.
Customer Support: sena.com

TABLE OF CONTENTS

1. GETTING STARTED: BLUETOOTH® SYSTEM	8
1.1 Downloadable Sena Software	8
1.1.1 SENA MOTORCYCLES App	8
1.1.2 Sena Device Manager	8
1.2 Powering On and Off	9
1.3 Charging	9
1.4 Checking the Battery Level	10
1.5 Volume Adjustment	10
2. PAIRING THE BLUETOOTH® SYSTEM WITH OTHER BLUETOOTH® DEVICES	11
2.1 Mobile Phone Pairing	11
2.2 Second Mobile Phone Pairing - Second Mobile Phone, GPS, and SR10	12
2.3 GPS Pairing	12
3. MOBILE PHONE USAGE	13
3.1 Making and Answering Calls	13
3.2 Speed Dialing	13
3.2.1 Assigning Speed Dial Presets	13
3.2.2 Using Speed Dial Presets	14
4. STEREO MUSIC	15
4.1 Bluetooth Stereo Music	15
4.2 Music Sharing	15

TABLE OF CONTENTS

5.	BLUETOOTH® INTERCOM	17
<hr/>		
5.1	Intercom Pairing	17
5.1.1	Using the Smart Intercom Pairing (SIP)	17
5.1.2	Using the Button	19
5.2	Two-way Intercom	21
5.3	Multi-Way Intercom	21
5.3.1	Starting a Three-Way Intercom Conference	22
5.3.2	Starting a Four-Way Intercom Conference	23
5.3.3	Ending Multi-Way Intercom	24
6.	THREE-WAY CONFERENCE PHONE CALL WITH INTERCOM PARTICIPANT	25
<hr/>		
7.	GROUP INTERCOM	26
<hr/>		
8.	UNIVERSAL INTERCOM	27
<hr/>		
9.	FUNCTION PRIORITY AND FIRMWARE UPGRADES	29
<hr/>		
9.1	Function Priority	29
9.2	Firmware Upgrades	29

TABLE OF CONTENTS

10. CONFIGURATION SETTINGS	30
10.1 Bluetooth® System Configuration Settings	30
10.1.1 Delete All Pairing	31
10.1.2 Remote Control Pairing	31
10.2 Software Configuration Settings	31
10.2.1 Language	31
10.2.2 Audio Source Priority (Default: Intercom)	32
10.2.3 VOX Phone (Default: Enable)	32
10.2.4 VOX Intercom (Default: Disable)	33
10.2.5 HD Voice (Default: Enable)	34
10.2.6 HD Intercom (Default: Enable)	34
10.2.7 Voice Prompts (Default: Enable)	35
10.2.8 Advanced Noise Control™ (Always On)	35
10.2.9 Audio Multitasking™ (Default: Disable)	35
10.2.10 Background Volume (Default: Level 5)	36
11. TROUBLESHOOTING	37
11.1 Fault Reset	37
11.2 Factory Reset	38
12. MAINTENANCE AND CARE	39
12.1 Outer Shell	39
12.2 Inner Lining	39
12.3 Storing the Helmet	39
QUICK REFERENCE	40

1. GETTING STARTED: BLUETOOTH® SYSTEM

1.1 Downloadable Sena Software

1.1.1 SENA MOTORCYCLES App

By simply pairing your phone with your Bluetooth system, you can use the **SENA MOTORCYCLES App** for quicker, easier setup and management.

- App Features
 - Music, Device settings, and User's Guide.
- Download
 - Android: Google Play Store > **SENA MOTORCYCLES**
 - iOS: App Store > **SENA MOTORCYCLES**

1.1.2 Sena Device Manager

The **Sena Device Manager** allows you to upgrade firmware and configure settings directly from your PC. Download the **Sena Device Manager** from sena.com.

NOTICE

- This **User Guide (Version 2.0.0)** explains how to operate the OUTRUSH R with **firmware version 2.0 or higher**.
- For the operation of the OUTRUSH R with a **firmware version lower than 2.0**, refer to the **User Guide (Version 1.1.0) or lower**.

1.2 Powering On and Off

- Power On

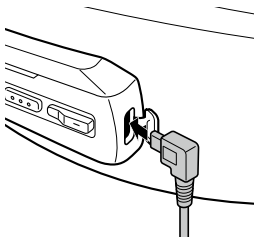
Press and hold the **Center Button** and the **(+) Button** for **1 second**.

- Power Off

Tap the **Center Button** and the **(+) Button**.

1.3 Charging

The Bluetooth® system can be charged using many common methods via the supplied USB power & data cable: the **OUTRUSH R** is compatible with 5 V input USB-charged devices only.



Depending upon the charging method, the Bluetooth® system will be fully charged in about 2.5 hours.

Note:

- Please make sure to take off your helmet while charging. The Bluetooth® system automatically turns off during charging.
- Any 3rd party USB charger can be used with Sena products if the charger is approved by either the FCC, CE, IC or other locally approved agencies.
- Use of a non-approved charger may cause fire, explosion, leakage, and other hazards which may also reduce the life time or performance of the battery.
- The Bluetooth® system is compatible with 5 V input USB-charged devices only.

1.4 Checking the Battery Level

When the Bluetooth system is powering on, the red LED flashes rapidly indicating the battery level.

4 flashes = High, 70 ~ 100%

3 flashes = Medium, 30 ~ 70%

2 flashes = Low, 0 ~ 30%

1.5 Volume Adjustment

You can raise or lower the volume by tapping the **(+) Button** or the **(-) Button**. Volume is set and maintained independently at different levels for each audio source (i.e. phone, intercom), even when the Bluetooth system is rebooted.

- Volume up/down

Tap the **(+) Button** or the **(-) Button**.

2. PAIRING THE BLUETOOTH® SYSTEM WITH OTHER BLUETOOTH® DEVICES

Before using the Bluetooth® system with other Bluetooth® devices for the first time, they'll need to be "paired". This enables them to recognize and communicate with one another whenever they're within range. The Bluetooth® system can pair with multiple Bluetooth® devices such as a mobile phone, MP3 player, GPS or Sena SR10 Two-Way Radio Adapter via **Mobile Phone Pairing, Second Mobile Phone Pairing**. The Bluetooth® system can also be paired with another Sena headset or Bluetooth® system.

2.1 Mobile Phone Pairing

1. Press and hold the **Center Button** for **10 seconds**. You will hear a voice prompt, "**Phone pairing**".
2. With your mobile phone in Bluetooth®-pairing mode, select **Sena OTRUSH R** in the list of devices detected.

Note: When you turn on the OTRUSH R for the first time or reboot it after a factory reset, the OTRUSH R will automatically enter phone pairing mode.

2.2 Second Mobile Phone Pairing - Second Mobile Phone, GPS, and SR10

1. To enter the **configuration menu**, press and hold the **Center Button** for **15 seconds** until you hear the voice prompt, "**Configuration menu**".
2. Tap the **(+) Button** until you hear a voice prompt, "**Second mobile phone pairing**".
3. With your mobile phone in Bluetooth-pairing mode, select **Sena OUTRUSH R** in the list of devices detected.
4. If your mobile phone asks for a PIN, enter 0000.

2.3 GPS Pairing

1. Press and hold the **Center Button** for **15 seconds** until you will hear a voice prompt, "**Configuration menu**".
2. Tap the **(+) Button** until you hear a voice prompt, "**GPS pairing**".
3. With your Bluetooth device on the GPS navigation screen, select **Sena OUTRUSH R** in the list of devices detected.
4. If your Bluetooth device asks for a PIN, enter 0000.

3. MOBILE PHONE USAGE

3.1 Making and Answering Calls

- Answering a call
Tap the **Center Button**.
You can also answer the incoming call by loudly speaking any word of your choice if **VOX Phone** is enabled, unless you are connected to intercom.
- Ending/Rejecting a call
Press and hold the **Center Button** for **2 seconds**.
- Make a Call with Voice dialer
Press and hold the **Center Button** for **3 seconds** in **stand-by mode** to activate the voice dialer of your mobile phone.

3.2 Speed Dialing

3.2.1 Assigning Speed Dial Presets

Speed Dial Presets could be assigned in the settings menu, accessible through **Sena Device Manager** or **SENA MOTORCYCLES App**.

3.2.2 Using Speed Dial Presets

1. Press and hold the **(+) Button** for **3 seconds** and you will hear a voice prompt, **"Speed dial"**.
2. Tap the **(+) Button** or the **(-) Button** to navigate between the menus. You will hear prompts for each menu item.
3. Tap the **Center Button** to select a voice menu among the followings:
 - (1) Last number redial
 - (2) Speed dial 1
 - (3) Speed dial 2
 - (4) Speed dial 3
 - (5) Cancel
4. To redial the last number called, tap the **Center Button** when you hear a voice prompt, **"Last number redial"**.
5. To call one of the speed dials, tap the **Center Button** when you hear a voice prompt, **"Speed Dial (#)"**.
6. If you want to exit the speed dial immediately, tap the **(+) Button** or the **(-) Button** until you hear a voice prompt, **"Cancel"**, and tap the **Center Button**.

4. STEREO MUSIC

4.1 Bluetooth Stereo Music

- Play/Pause music
Press and hold the **Center Button** for **1 second** until you hear a double beep.
- Track forward/back
Press and hold the **(+) Button** or the **(-) Button** for **1 second** until you hear a beep.

4.2 Music Sharing

You can start sharing music with an intercom friend using Bluetooth stereo music during a two-way intercom conversation. When you terminate music sharing, you can go back to the intercom conversation.

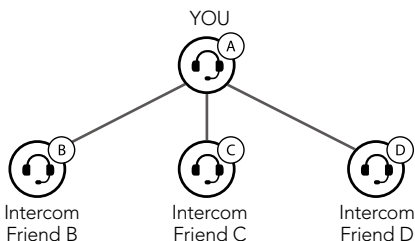
- Start the Music Sharing
Press and hold the **Center Button** for **1 second** during an intercom conversation.
- Stop the Music Sharing
Press and hold the **Center Button** for **1 second** to end the intercom call.

Note:

1. Both you and your intercom friend can remotely control music playback such as track forward and track back.
2. **Music sharing** will be paused when you are using your mobile phone or listening to GPS instructions.
3. **Music sharing** will be terminated if the Bluetooth system starts a multi-way intercom conference.
4. When **Audio Multitasking** is enabled, if an intercom call is made when you are listening to music, music sharing will not work.

5. BLUETOOTH® INTERCOM

Up to three other people can be paired with the helmet for Bluetooth® intercom conversations.






5.1 Intercom Pairing

There are two ways to pair the Bluetooth® system.


5.1.1 Using the Smart Intercom Pairing (SIP)

SIP allows you to quickly pair with your friends for intercom communication by scanning the QR code on the **SENA MOTORCYCLES App** without remembering the button operation.

1. Pair the mobile phone with the Bluetooth® system.
2. Open the **SENA MOTORCYCLES App** and tap  (Smart Intercom Pairing Menu).

3. Scan the **QR code** displayed on your friend **(B)**'s mobile phone.
 - Your friend **(B)** can display the QR code on the mobile phone by tapping  > **QR code**  on the **SENA MOTORCYCLES App**.



4. Tap **Save** and check that your friend **(B)** is paired with **you (A)** correctly.
5. Tap **Scan**  and repeat steps 3-4 to pair with **Intercom Friends (C) and (D)**.

Note: The **Smart Intercom Pairing (SIP)** is not compatible with Sena products that use **Bluetooth® 3.0 or below**.

5.1.2 Using the Button

1. Press and hold the **Center Button** of the **Bluetooth® system A and B** for **5 seconds** until red LEDs of the both units start to flash rapidly and until you hear a voice prompt, **"Intercom pairing"**.



and

=

Press and hold the **Center Button** for **5 seconds**.



2. Tap the **Center Button** on **either Bluetooth system** and wait until the intercom connection is automatically established and the LEDs of both turn blue.



and

=

Tap the **Center Button**.



3. Repeat steps 1 and 2 to pair with **Intercom Friends C & D**.

4. The intercom pairing queue is '**Last-Come, First-Served**'. If a Bluetooth® system has multiple paired Bluetooth systems for intercom conversations, the last paired Bluetooth® system is set as **first intercom friend**. The previous intercom friend becomes **second intercom friend**, and **third intercom friend**.

Last-Come, First-Served



YOU



Intercom
Friend 1



YOU



Intercom
Friend 1



Intercom
Friend 2



YOU



Intercom
Friend 1



Intercom
Friend 2



Intercom
Friend 3

5.2 Two-way Intercom

You can start an intercom conversation with one of any intercom friends by tapping the **Center Button**: single tap to intercom with the **first intercom friend**, double tap to intercom with the **second intercom friend**, and triple tap to intercom with the **third intercom friend**.



= Tap the **Center Button**.

Intercom
Friend 1



= Double tap the **Center Button**.

Intercom
Friend 2



= Triple tap the **Center Button**.

Intercom
Friend 3

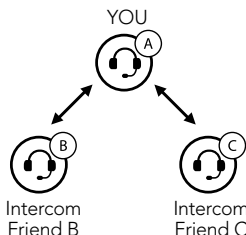
5.3 Multi-Way Intercom

Multi-Way Intercom enables conference-call-style conversations with up to **three Intercom Friends** at the same time. While **Multi-Way Intercom** is in progress, mobile phone connection is temporarily disconnected. However, as soon as **Multi-Way Intercom** terminates, the mobile phone connection will be reestablished.

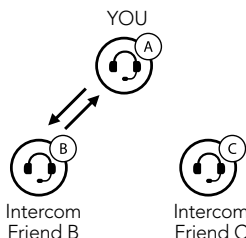
5.3.1 Starting a Three-Way Intercom Conference

You (A) can have a **Three-Way Intercom Conference** with two other **Intercom Friends (B & C)** by establishing two intercom connections simultaneously.

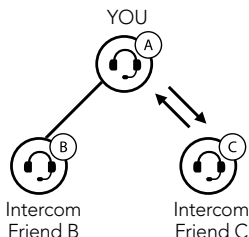
1. You (A) need to be paired with two other **Intercom Friends (B & C)** for three-way conference intercom.



2. Start an intercom conversation with one of the two friends in your intercom group.

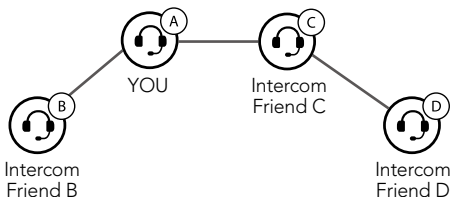


3. You (A) can call the **second Intercom Friend (C)** by double tapping the **Center Button**, or the **second Intercom Friend (C)** may join the intercom by making an intercom call to you (A).



5.3.2 Starting a Four-Way Intercom Conference

With three **Intercom Friends** connected, a new participant (D) can make it a **Four-Way Intercom Conference** by making an intercom call to either (B) or (C).



5.3.3 Ending Multi-Way Intercom

You can completely terminate the conference intercom or just disconnect an intercom connection with one of your active **Intercom Friends**.

1. Press and hold the **Center Button** for **3 seconds** until you hear a beep to terminate all intercom connections.
2. Tap the **Center Button** to disconnect from your **first Intercom Friend**. Double tap the **Center Button** to disconnect from your **second Intercom Friend**.

6. THREE-WAY CONFERENCE PHONE CALL WITH INTERCOM PARTICIPANT

You can have a **Three-Way Conference Phone Call** by adding an **Intercom Friend** to the mobile phone conversation.

1. During a mobile phone call, tap the **Center Button once, twice, or three times** to invite one of your intercom friends to the conversation.
2. To disconnect the intercom during a conference phone call, tap the **Center Button once, twice, or three times**.
3. To disconnect the mobile phone call during a conference phone call, press and hold the **Center Button for 2 seconds**.

7. GROUP INTERCOM

Group Intercom allows you to instantly create a **Multi-Way Conference Intercom** with three of the most recently paired Bluetooth® systems.

1. Go through intercom pairing with up to three Bluetooth systems you want to have **Group Intercom** with.
2. Tap the **(+) Button** and **(-) Button** to begin **Group Intercom**. The LED will flash green and you will hear a voice prompt, **"Group intercom"**.
3. When all of the Bluetooth systems are connected together, everyone will hear a voice prompt, **"Group intercom connected."**
4. To terminate **Group Intercom**, press and hold the **Center Button** for **3 seconds** during **Group Intercom**. You will hear a voice prompt, **"Group intercom terminated"**.

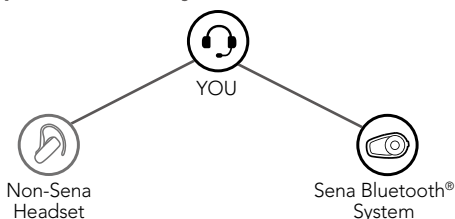
8. UNIVERSAL INTERCOM

Universal Intercom allows you to have intercom conversations with users of non-Sena Bluetooth® headsets. Non-Sena Bluetooth® headset can be connected to the Sena Bluetooth® system if they support the Bluetooth® Hands-Free Profile (HFP). You can pair the Bluetooth® system with only one non-Sena headset at a time. The intercom distance depends on the performance of the Bluetooth® system to which it's connected.

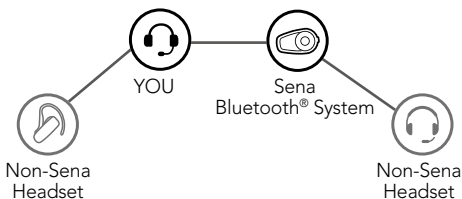
When a non-Sena headset is paired with the Bluetooth® system, if another Bluetooth® device is paired via **Second Mobile Phone Pairing**, it will be disconnected.

1. Press and hold the **Center Button** for **15 seconds** to enter the configuration menu. Tap the **(+) Button** or the **(-) Button** until you hear a voice prompt, **"Universal intercom pairing"**.
2. Tap the **Center Button** to enter into Universal Intercom Pairing mode.
3. Put the non-Sena Bluetooth® headset in Pairing Mode. The Bluetooth® system will automatically pair with a non-Sena Bluetooth® headset.
4. You can have a **Two-Way Intercom** or **Multi-Way Intercom** communication with up to three **Intercom Friends** using non-Sena headsets by following the procedures described below.

Example of a Three-Way Universal Intercom



Example of a Four-Way Universal Intercom



Note: Some non-Sena Bluetooth® headsets may not support **Multi-Way Universal Intercom**.

9. FUNCTION PRIORITY AND FIRMWARE UPGRADES

9.1 Function Priority

The Bluetooth® system operates in the following order of priority:

(highest)	Mobile phone Intercom Music sharing by Bluetooth stereo music
(lowest)	Bluetooth® stereo music

A lower priority function is always interrupted by a higher priority function.

Note: If you select music as the **Audio Source Priority**, the order of priority will change as below:

(highest)	Mobile phone Bluetooth® stereo music Intercom
(lowest)	Music sharing by Bluetooth® stereo music

9.2 Firmware Upgrades

The Bluetooth® system supports firmware upgrades. You can update the firmware using the **Sena Device Manager**. Please visit Sena Bluetooth® website at **www.sena.com** to check the latest software downloads.

10. CONFIGURATION SETTINGS

10.1 Bluetooth® System Configuration Setting

1. To enter configuration menu, press and hold the **Center Button** for **15 seconds** until you will also hear a voice prompt, **"Configuration menu"**.
2. Tap the **(+) Button** or the **(-) Button** to navigate between the menus. You will hear voice prompts for each menu item.
3. You can execute the command by tapping the **Center Button**.

Configuration Menu	Tap Center Button
Second Mobile Phone Pairing	None
GPS Pairing	None
Delete All Pairings	Execute
Remote Control Pairing	Execute
Universal Intercom Pairing	Execute
Factory Reset	Execute
Exit Configuration	Execute

10.1.1 Delete All Pairing

You can delete all Bluetooth® pairing information of the **Bluetooth® system**.

10.1.2 Remote Control Pairing

You can remotely control the Bluetooth® system using **Sena Remote Control devices** (sold separately).

1. Turn on the Bluetooth® system and the Remote Control device.
2. Execute **Remote Control Pairing**.
3. Enter pairing mode in the Remote Control device.
The Bluetooth® system will automatically connect with the Remote Control device in pairing mode.

10.2 Software Configuration Setting

You can change the settings of the Bluetooth® system through the **Sena Device Manager** or the **SENA MOTORCYCLES App**.

10.2.1 Language

You can select the device language. The selected language is maintained even when the Bluetooth® system is rebooted.

10.2.2 Audio Source Priority (Default: Intercom)

Audio Source Priority allows you to select the priority between the intercom and music (which includes GPS app instructions and message notifications) from a smartphone. If the intercom is selected as the **Audio Source Priority**, your music will be interrupted during an intercom conversation. If music is selected as the **Audio Source Priority**, intercom conversations will be interrupted while your music is heard.

Note: **Audio Source Priority** is active only when **Audio Multitasking** is disabled.

10.2.3 VOX Phone (Default: Enable)

If this feature is enabled, you can answer incoming calls by voice. When you hear a ringtone for an incoming call, you can answer the phone by saying a word such as **"Hello"** loudly or by blowing air into the microphone. **VOX Phone** is temporarily disabled if you are connected to intercom. If this feature is disabled, you have to tap the **Center Button** to answer an incoming call.

10.2.4 VOX Intercom (Default: Disable)

If this feature is enabled, you can initiate an intercom conversation with the last connected intercom friend by voice. When you want to start intercom, say a word such as **"Hello"** loudly or blow air into the microphone. If you start an intercom conversation by voice, the intercom terminates automatically when you and your intercom friend remain silent for 20 seconds. However, if you manually start an intercom conversation by tapping the **Center Button**, you have to terminate the intercom conversation manually. However, if you start intercom by voice and end it manually by tapping the **Center Button**, you will not be able to start intercom by voice temporarily. In this case, you have to tap the **Center Button** to restart the intercom. This is to prevent repeated unintentional intercom connections by strong wind noise. After rebooting the Bluetooth® system, you can start intercom by voice again.

10.2.5 HD Voice (Default: Enable)

HD Voice allows you to communicate in high-definition during phone calls. This feature increases the quality so that the audio will be crisp and clear during phone call conversations. If this feature is enabled, incoming phone calls will interrupt intercom conversations and audio from the SR10 will not be heard during intercom conversations. **Three-Way Conference Phone Call with Intercom Participant** will not be available if **HD Voice** is enabled.

Note:

1. Refer to the manufacturer of your Bluetooth® device that will be connected to the Bluetooth® system to see if it supports **HD Voice**.
2. **HD Voice** is active only when **Audio Multitasking** is disabled.

10.2.6 HD Intercom (Default: Enable)

HD Intercom enhances the two-way intercom audio from normal quality to HD quality. **HD Intercom** will become temporarily disabled when you enter into a multi-way intercom. If this feature is disabled, the two-way intercom audio will change to normal quality.

Note:

1. The intercom distance of **HD Intercom** is relatively shorter than that of normal intercom.
2. **HD intercom** is active only when **Audio Multitasking** is disabled.

10.2.7 Voice Prompts (Default: Enable)

You can disable voice prompts by software configuration settings, but the following voice prompts are always on.

- Bluetooth® system configuration settings menu, battery level indicator, speed dial

10.2.8 Advanced Noise Control™ (Always On)

The background noise is reduced during an intercom conversation.

10.2.9 Audio Multitasking™ (Default: Disable)

Audio Multitasking allows you to hear the audio from two features simultaneously. When **Audio Multitasking** is enabled, intercom conversation can be overlaid with audio from the music or GPS app instructions from a smartphone in the background with reduced volume. Increasing or decreasing the volume of the audio in the foreground will also increase or decrease the volume of the overlaid audio in the background. The volume of the foreground audio can be adjusted using the Bluetooth® system. How much background audio that is heard can be adjusted using the **SENA MOTORCYCLES App. HD Intercom** and **Audio Source Priority** become disabled temporarily when **Audio Multitasking** is enabled.

Note:

1. **Audio Multitasking** will be activated during a two-way intercom conversation with a Bluetooth® system that also supports this feature.
2. When **Audio Multitasking** is disabled, the background audio source will return to its independent volume level.
3. For **Audio Multitasking** to work properly, you need to power the Bluetooth® system off and on. Please restart the Bluetooth® system.

10.2.10 Background Volume (Default: Level 5)

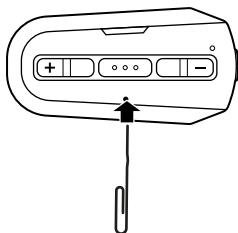
The **Background Volume** can be adjustable only when the **Audio Multitasking** turns on. **Level 9** is the highest volume and **level 0** is the lowest.

11. TROUBLESHOOTING

11.1 Fault Reset

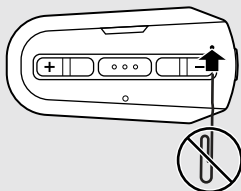
When the Bluetooth® system is not working properly, you can easily reset the unit:

1. Locate the **Pin-hole Reset Button** below the **Center Button**.
2. Gently insert a paperclip into the hole and tap the **Fault Reset Button** with light pressure.
3. The Bluetooth® system will shut down.



Note:

1. The charging LED is not the **Pin-hole Reset Button**. Do not press it.



2. **Fault Reset** will not restore the Bluetooth® system to factory default settings.

11.2 Factory Reset

If you want to restore the Bluetooth® system to factory default settings, use the **Factory Reset** in the configuration menu. The Bluetooth® system automatically restores the default settings and turns off.

12. MAINTENANCE AND CARE

12.1 Outer Shell

Use a soft cloth and a small amount of water to remove bugs from the exterior.

Note: Never use gasoline, diesel fuel, thinners or solvents to clean the helmet. These substances can cause serious damage to the helmet, even though the resulting damage may not be visible. The full safety function of the helmet can then no longer be guaranteed.

12.2 Inner Lining

The inner lining of the helmet is completely removable. Its headliner can be washed by hand using mild soap at a maximum temperature of 30°C (86°F). Allow the lining to dry at room temperature.

12.3 Storing the Helmet

Store the helmet in a dry, dark, well-ventilated location, out of the reach of children and animals. Always position the helmet so that it cannot fall to the floor. Damage that occurs in this way is not covered by the warranty.

QUICK REFERENCE

Type	Operation	Button Command
Basic Function	Power on	Press and hold the Center Button and the (+) Button for 1 second
	Power off	Tap the Center Button and the (+) Button
	Volume up/down	Tap the (+) Button or the (-) Button
Mobile Phone	Answer phone call	Tap the Center Button
	End phone call	Press and hold the Center Button for 2 seconds
	Voice dial	Press and hold the Center Button for 3 seconds
	Speed dial	Press and hold the (+) Button for 3 seconds
	Reject phone call	Press and hold the Center Button for 2 seconds
Music	Play/Pause music	Press and hold the Center Button for 1 second
	Track forward/back	Press and hold the (+) Button or the (-) Button for 1 second

QUICK REFERENCE

Type	Operation	Button Command
Intercom	Intercom pairing	Press and hold the Center Button for 5 seconds
		Tap the Center Button of any one of the two Bluetooth® systems
	Start/End each intercom	Tap the Center Button

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